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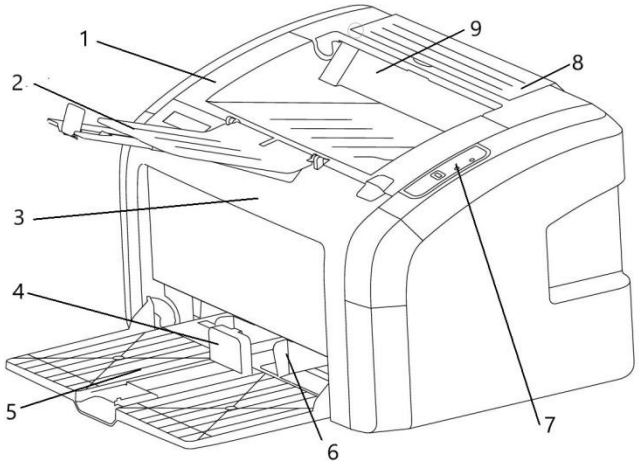
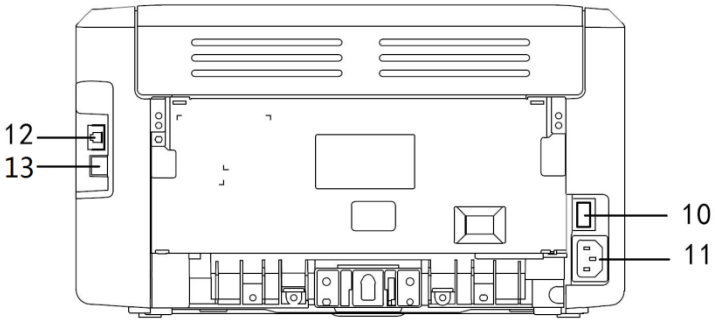
1. PRODUCT DESCRIPTION

1.1 Part Name



1. UPPER COVER
2. PAPER-OUT SUPPORT
3. FRONT COVER
4. BLOCK OF PAPER-IN SUPPORT
5. FRONT BAFFLE (PAPER TRAY)
6. CHASSIS REGULATOR
7. CONTROL PANEL
8. FUSER COVER
9. PAPER OUTLET



10. POWER SWITCH

11. POWER SOCKET

12. INTERNET INTERFACE (ONLY FOR CERTAIN MODELS)

13. COMMUNICATION INTERFACE (USB INTERFACE)

1.2 Control Panel

S/N	Name	Description
1	[Power supply] indicator	□ When the power is on, the indicator is on; □ When the power is off, the indicator is off.
2	[Alarm] indicator	□ When the printer is under fault, the indicator will blink.
3	[Function] key	□ When there is no paper, press the [function] key and the paper will be automatically fed. □ When the power is on, press

		[function] key for 3 seconds and the printer details will be printed. □ When the power is on, keeping a short press of [function] key for three times, and then pressing [function] key for 3 seconds, the test page will be printed.

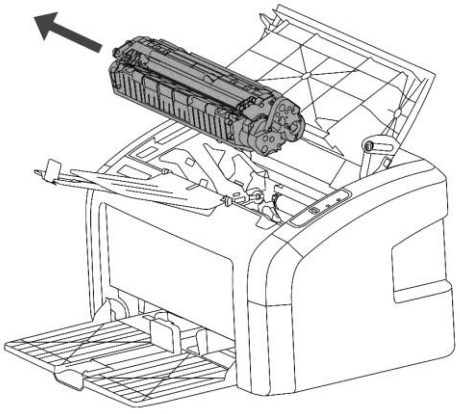
2. BASIC OPERATION

2.1 Installation of printer

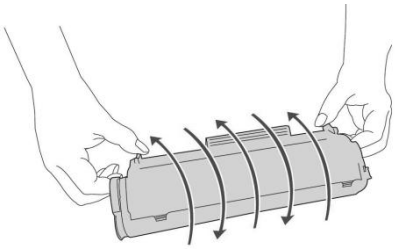
2.1.1 Installation of toner cartridge

> **Reminder:**
>
> 1. The Optimum Printer is compatible with **Optimum Toner Cartridge**. Usage of other brand of toner cartridge may result to printing quality issues. Only use the intended toner cartridge.
>
> 2. Do not take a new toner cartridge out of the protective bag until it is ready to be used. Removing them from protective bag for a long time may reduce the service life.
>
> 3. Avoid unpacked toner cartridge directly exposed to sunlight or indoor lighting. This may result to damage to toner cartridge.

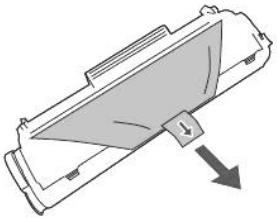
a. Open the upper cover，take out the toner cartridge. Hold the cartridge handrail and take the cartridge out.



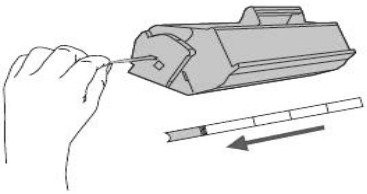
b. Hold the toner cartridge with hands and slightly shake for several times, so that the carbon powders in the toner cartridge will be evenly distributed.



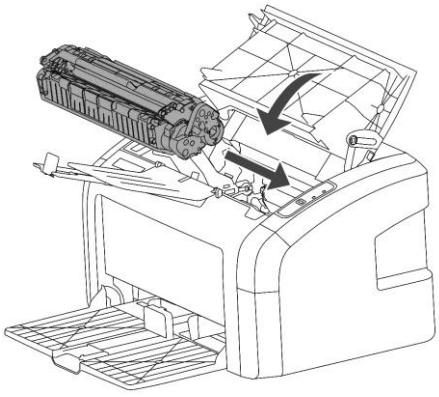
c. Take out the isolation paper.



d. Pull out the cartridge seal.



e. Insert the toner cartridge into the printer. Ensure that the toner cartridge is installed in place (until they cannot be rotated or moved downward), and then, close the upper cover.



2.1.2 Power connection

Use the power supply suggested for the printer.

Power supply: AC 200V to 240V, 50/60 Hz

The total length of the power cord (including the extension cord) should not exceed 5m.

DO NOT share one circuit with other high-power electric appliances (such as air conditioning, photocopy and paper shredder, etc.). If the above item cannot be avoided, it is suggested that you should use a transformer or a high-frequency noise filter.

If the power supply is not stable, use a voltage stabilizer.

Turning on of power supply

Press [|] side of the power supply switch to turn on power supply.

After the power is on, wait for a moment, and then the printer will enter printing status, if the printer is not used for a long time, or during off duty, turn off the power supply.

If the power supply of the printer is not connected, check whether the power cord between the printer and socket is correctly connected.

> Reminder:
>
> When the printer is not used, the power supply should be connected, and the plug should be unplugged, at this time, the power consumption of this product is zero.

Turning off of power supply

Under the following cases, DO NOT turn off the power supply. If the power is off, the data under processing may be deleted.

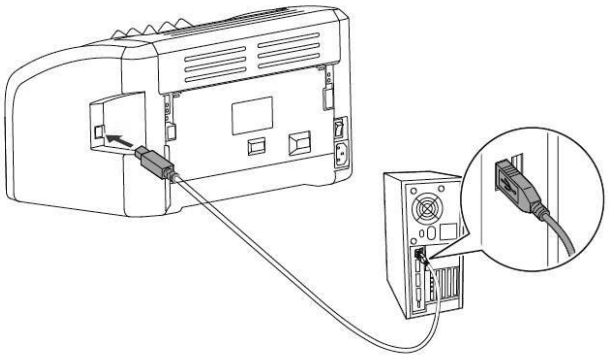
- When the data are being received
- When the printer is printing
- The power of the printer should be turned off 5 seconds after the output has completed.

WARNING

Running this device in a residential environment may cause radio interference.

2.1.3 USB connection

The printer is standard with USB 2.0 interface cable.
Be sure to use USB2.0 interface cables no longer than 2 meters in length.
Insert one end of the USB cable into the printer and the other end of the USB cable into the computer.



2.1.4 Driver installation:

a. Put the drive CD into the computer.
b. Open the file in the CD and click the file corresponding to the computer system (32/64 bits).
c. Operate according to the software prompts. After installation, the

"Device and Printer" interface will display the printer model icon.

2.1.5 Environment

Under high-speed printing, there may be obvious noise, therefore, the printer should be placed in a relatively separate working area.

The printer should not be placed:

- near heat source
- excessive dust or humidity
- place where vibration or shaking is easy to happen

Place the printer near to the power socket, so that the plug can be quickly unplugged in case of emergency.

Place the printer in an environment with good ventilation.

Use the power socket with grounding. DO NOT use the plug adaptor.

In the room with poor ventilation, the printer should not be used for a long time or used to print mass documents. The room should have properventilation.

DO NOT place the printer near to the devices with magnetism or generating magnetic field.

Use this printer under the following temperature and humidity scope:

Temperature : 10℃~35℃

Humidity : 20%RH~80%RH (without condensation)

DO NOT place other matters on the printer.

When the printer is being moved, ensure that the printer is under level condition.

DO NOT place the printer where the ventilation opening will be easily blocked. The distance between the ventilation opening and the wall should be larger than 10cm.

This product will not generate obvious ozone.

2.2 Used paper

2.2.1 Paper selection

To achieve the best performance of the printer, we suggest using the standard paper. Ensure that the paper is with high quality, and is free from notch, gap, tear, stain, debris, dust, folding, hole, curl or edge fold, and the likes. If the type of the loaded paper is unknown, check the package tag of the paper.

Symptom	Problem of paper	Solution
Printing quality is poor and there are carbon powders Caused by feeding	Too moist, rough or smooth, or with raised polish The paper is with quality defects	Use newly opened 70g/㎡ paper Inspect the printer, ensure that correct paper type is selected
Word missing, paper jam or curl	Non-appropriate storage	Place the paper in damp-proof package
The gray background is with enhanced shadow	Too heavy	Lighter paper should be used

Too much curl Caused by feeding	Too moist, the texture direction is wrong or the texture structure is too short	Use the paper with long texture structure Inspect the printer, ensure that correct paper type is selected
Paper jam or the printer is damaged	With gap or hole	Not applicable to the paper with gap or hole
Caused by feeding	The edge is not neat	Use the paper with higher quality

> Reminder:
> By high temperature and pressure, the carbon powderis fused on the paper. Ensure that all papers including colored papers for pre-printing can withstand the high temperature. The highest temperature is 220 ℃, and kept for 0.1s.

2.2.1a Label

DO NOT feed one label into the printer for multiple times, hence, the viscidity of the adhesive sticker will be lowered, and the printer may be damaged.

When the labels are selected, the quality of the following aspects should be considered:

- Adhesive sticker: The bonding agent should be stable under 200°C (the highest temperature of the printer).
- Label distribution: Only the labels whose slip sheet is not exposed can be used. The labels may drop off from the slip sheet of the label with gap, so that series paper jam may be caused.
- Crimpness: Before printing, the crimpness of the labels in any direction should not exceed 13mm.

- Conditions: DO NOT use the labels with wrinkling, blister or other stripping.

2.2.1b Envelope

Envelope structure

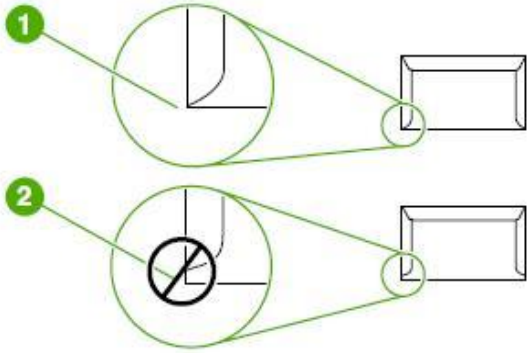
The structure of envelope is very important. The fold line of the envelopes manufactured by different manufacturers has large differences, even the envelopes in one box produced by one manufacturer will be with different fold lines. Whether the envelopes can be printed depending on their quality. When the envelopes are selected, the following factors should be considered:

- Weight : The weight of the envelope paper should not exceed 90 g/㎡, or there may be paper jam.
- Structure: Before printing, the envelope should be levelly placed, the crimpness should not exceed 6mm, and there should not be air. The envelope with air may be with problems. DO NOT use the envelope with pin, snap-fastener, wire, transparent window, hole, hole opening, clipart, synthetic material, stamp or raised trimming. The used envelope should not be wetwhile the adhesive sticker for stickup should undergo pressing.
- Conditions: Ensure that the envelope is free from fold, gap or damage. Ensure that the envelope is free from exposed bonding agent.
- Size : The size of the envelope should be from 90mm×160mm to 178mm×254mm.

Envelope with joints on the dual faces

The envelope with joint structure on the dual face should be with "v" vertical joints on the two ends of the envelope, rather than the joints in the diagonal

line. This kind of envelope tends to wrinkle easily. Ensure that the joint extends to the angle of envelope, as shown below.



① Acceptable envelope structure

② Unacceptable envelope structure

The envelope with adhesive sticker strip seal or sealing bar

For the envelope with one adhesive sticker strip seal which can be stripped or multiple sealing bars (can be piled up to seal the envelope), the used adhesive sticker has to bear the high temperature and pressure of the printer. The highest temperature is 200°C. Too many sealing bars or strip seals may cause to wrinkle, fold or paper jam.

Storage of envelope

The envelope should be correctly stored to improve printing quality. The envelope should be stored in appropriate position. If the envelope is with air or with bubble, it will result tofolding during printing.

Recommended paper size:

- Minimum: 148mm×210mm
- Maximum: 216mm×355.8mm

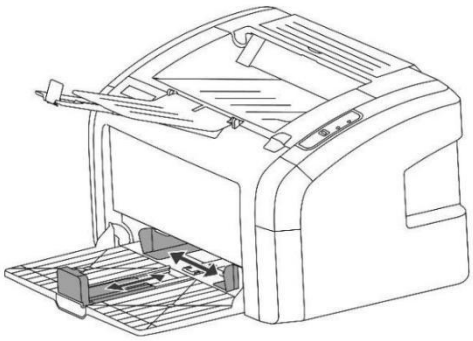
Recommended paper to be used:

- Avoid paper which is too rough
- Except for standard 3-hole paper, other paper with hole or hole opening should not be used.
- DO NOT use the sheets with multiple copies.
- If solid patterns are printed, the paper with watermark should not be used.
- DO NOT use the paper with staple wires.
- DO NOT use the photographic paper for ink jet.
- DO NOT use the paper with raised trimming or coating, nor use the paper which is not appropriate for the image heating components of the printer.
- The paper which is able to bear the high temperature of 200°C in 0.1s is recommended.

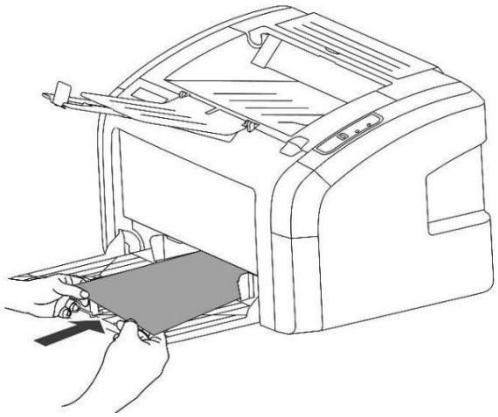
2.2.2 Installation of paper

The laser machine paper tray can take in 160 pieces of standard papers or fewer papers with heavier weight. Before the papers are placed in the paper tray, slightly fan the paper, or they may stick with each other, which will cause paper jam, or multiple papers will be fed into the printer at the same time.

a. Extend the front baffle, move the block of paper-in support and chassis regulator to comply with the paper size.



b. Load paper for printing, the front end should be in the moving direction, and the printing face should be upward. To prevent paper jams or deflections, always adjust the width of the chassis regulator.



> Reminder:
>
> When new media area added, ensure that all the media are taken out from the paper tray and new media should be flattened. This is to prevent feeding of multiple papers at the same time and jamming of paper.

Envelope printing

a. Before the envelope is loaded, slide out the paper-in support, it should be slightly wider than envelope.

b. When the envelope is loaded, the printing face should be upward, and make the top edge closer to the left side of chassis regulator. Fifteen envelopes can be piled up.

c. The paper-in support should be adjusted in accordance with the length and the width of the envelope.

> Reminder:
> If the short edge of the envelope is with sealing bar, this edge should be loaded first.

Label printing

The labels solely for laser should be used.

> Reminder:
> The media should be inspected to ensure that the media are free from fold or cripness, and there is no torn edge or residual labels.

a. Multiple papers should be loaded into the paper tray. Ensure that the top edge of the paper is in the moving direction and the face to be printed (the rough face) should be upward.
b. Adjust the width of the chassis regulator.
c. Print documents.

Print pre-printed sheets

The printer is able to print on the pre-printed sheet under 200°C.

a. When the papers are loaded, the top edge should be in the moving direction, and the face to be printed should be upward. The chassis regulator should be adjusted in accordance with the width of the paper.

b. Print documents.

Printing on the paper with customized size

a. Before the papers are loaded, ensure that they are not stuck with each other.
b. Print documents.

Duplex printing

If duplex printing (manual duplex printing) is required, let the paper pass through the printer for two times.

> **Reminder:**
> Manual duplex printing will make the printer dirty thus; the printing quality will be lowered. If the printer is dirty, refer to cleaning of printer to obtain relevant instructions.

a. Print documents.
b. After the first face is printed, collect the printed paper, and then make the printed face downward, and trim the papers.
c. Place the papers in the paper tray after the papers are piled, the printed face should be downward, and then feed in.
d. Print the second face.

Note: Recycled paper can be used.

2.3 Printing

Start printing

a. Select [Print] from the [File] menu of the application software program.
b. Select [XXXX]. XXXX displays "Printer model".
c. If necessary, click "preferences "for detailed settings.
d. Click "OK".
e. Click "OK" on the print dialog box.

Stopping printing

a. Double-click the icon in the lower right corner of the taskbar
b. Select the filename to cancel, press the "delete" key.

Note:After printing, the printer will be in the “sleep mode”.

2.4Smart Printing

About the settings
Download the "smart printing" APP for the network configuration.

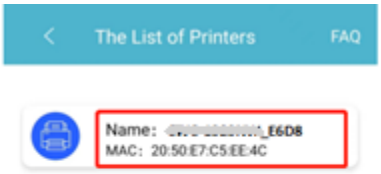
a. Download the "Smart printing" APP
b. Network configuration in 2 ways:
   b.1 WiFi configuration
   b.2 Lan configuration

Two ways to configure the network:

First way: WiFi Configuration

a. Open the APP and click "network configuration".

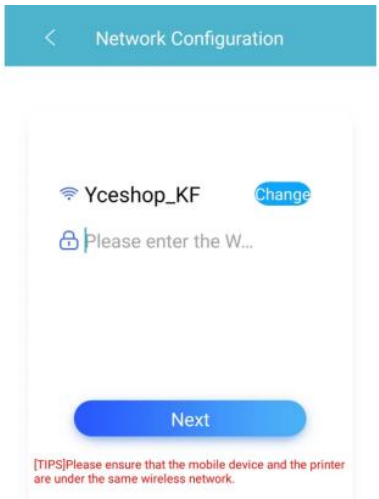
b. Find the printing device and click.



c. Select the configuration mode.

d. Select the WiFi. Enter the password and click "next".

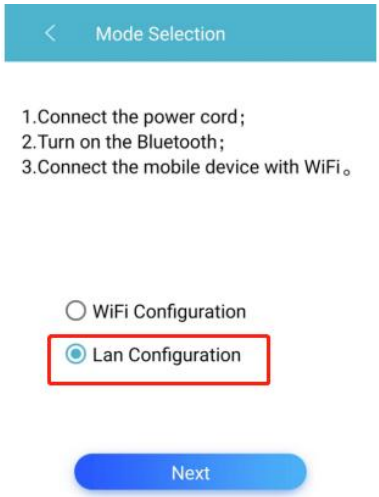
Note: Ensure that the mobile device and the printer are under the same wireless network



e. Network configuration is done.

Second way：LAN configuration

a. Select the configuration mode: LAN configuration



b. Select DHCP or STATIC.

c. When selecting STATIC, enter the IP address and other information, and then click "connect".

About the Smart Printing

Document formats supported by wireless printing:

PDF, Word, Excel, PPT, picture (JPG, PNG)

Operation method:

a. Select "document/image printing" in the homepage menu of the APP, and then select the document or image to print.
b. Select "WiFi printing ".
c. Refresh the list and find the printing device.
d. Print job is underway.

2.5 Driver Installation

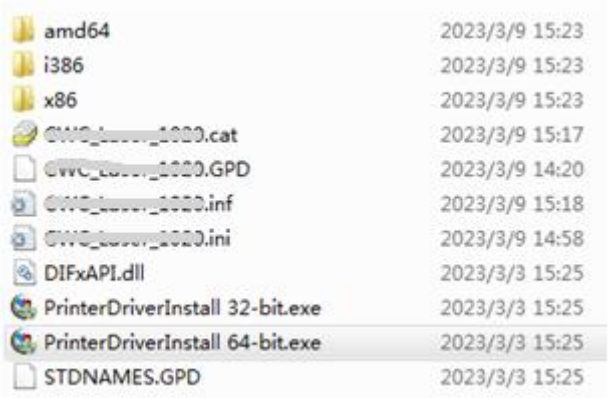
First way : USB connection mode

Compatible operation systems:

- Win7 SP1(32Bit/64Bit)
- Win10 64bit
- Win11 64bit

Connect the computer to the printer with USB cable, and turn the power on, and then install the printer in the following ways.

a. Unzip the printer driver installation package and open the directory.



b. According to the system needs (32Bit Or 64Bit), click the corresponding installation program to install.

c. After the installation, the printer icon is displayed on the printer and fax interface.

Second way : Install the network printing driver through TCP/IP protocol

a. Operating system supported:

- Win7 SP1(32bit/64bit)
- Win10 64bit
- Win11 64bit

b. Operating instructions:

- Prerequisites : First, configure the printer network (let the printer access the network and have the IP address of the LAN).
- Install the network printing driver on the computer according to the following instructions.
  - In the [Device and Printer] interface of [Control Panel], select "Add printer".
  - In the [Add Printer] interface, select "add a network, wireless or Bluetooth printer".
  - Next, select "The printer I need is not in the list".
  - Next, select "Add printer using TCP/IP address or host name" and

click "Next".

- Next, select "Device Type", fill in "Host Name or IP Address" and "Port Name", and then click "Next".
- After detection, select "Standard: Generic Network Card" and click "Next".
- In the [Install Printer Driver] interface, select "Install from Disk".
- Find the INF file of the print driver and select.
- After selecting the print driver, follow the prompts on the screen to complete the installation of the network printing driver.

3. MAINTENANCE OF PRINTER

3.1 Cleaning of printer(interior)

Use dry lint-free duster cloth to regularly clean the inside and outside of the printer. When replacing toner cartridge, ensure cleanliness of the inside. If the printing page is polluted by the powdered ink, use lint-free duster cloth to regularly clean the inside of the printer.

3.1.1 Cleaning of printer (exterior)

a. Turn off the power switch, cut off the interface cable and remove the power plug and wait for the machine to cool down.
b. Use soft and dry lint-free duster to remove the dust on the outside of the printer.
c. Completely pull out the paper tray from the printer, if there are papers in the paper tray, take them out.
d. Clean any dirt latched inside of the paper tray.
e. Use dry lint-free duster to remove the dust outside of the paper tray.
f. Reload paper.

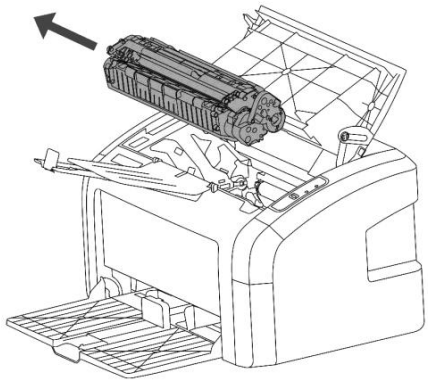
g. Re-plug the power of the device into the power socket, and then connect to the cable of the interface.

h. Turn on the power switch.

> Reminder:
>
> - Use neutral detergents. DO NOT use diluting agent or volatile liquid, such as gasoline, and the likes. These will causedamage.
> - DO NOT put toner cartridge into fire, this may cause explosion.
> - DO NOT use the cleaning materials with ammonia or ethyl alcohol, spray of any type or inflammable to clean the inside or outside. These may risk for fire disaster or electric shock.

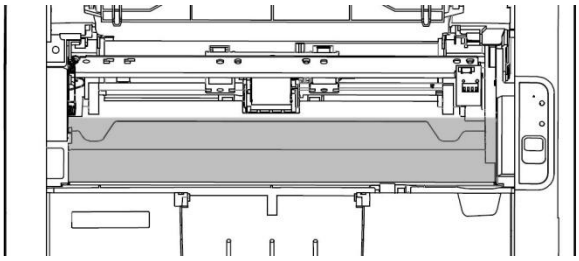
3.1.2 Cleaning of toner cartridge area

a. Turn off the power switch to wait for cooling. Remove the upper cover and take out the toner cartridge.



> Reminder:
>
> To prevent damage to the toner cartridge, place them in dark places, and the toner cartridge should be covered by protective covers. In addition, DO NOT touch the black sponge transfer roller inside the machine, or the roller will be damaged.

b. Use a dry lint-free cloth to clean the residual in the paper channel area and toner cartridge hollow area.



c. Reinstall toner cartridge and close the upper cover.
d. Insert the power plug into power socket and turn on power switch.

3.2 Replacement of toner cartridge

a. Turn off power switch, open the upper cover and take out the old toner cartridge.
b. Install new toner cartridge into the printer, ensure that the toner cartridge is installed in place, and close the upper cover and front cover successively.

Refer to the preceding text 2.1.1 Installation of toner cartridge .

4. FAULT HANDLING

4.1 Printer fault

Fault phenomenon	Reasons	Measures
The power indicator is off	Whether the power supply has been turned on.	Turning on of power supply.

	Whether the power socket is with power output.	Turning off the machine, and then inserting the power plug into another power socket to verify that whether the power supply is normal.
	Whether DC voltage output by the power supply is normal.	Determining that whether the output voltage complies with the requirement. Otherwise, DO NOT use, and contact the seller.
The indication of alarm flashes.	Whether there is no paper. Whether there is paper jam. The system of the printer or the installed part is faulty.	Reinstall the paper for printing. Take out the stuck paper. Turn off the power supply of the printer, and then restart. If the problems cannot be solved, contact the customer service.
There is frequent paper jam or wrinkle	Whether the papers have been incorrectly placed in the paper tray.	Place papers correctly. Reference Installation of paper .
	Whether the papers are moist.	Replace with new set of papers.
	Whether the papers are curly.	Replace with new set of papers.
	Whether there is paper jam, residuals or foreign objects such as staple wires, paper clips and	Open the cover of the printer or pull out the paper tray to clean the shredded papers or other

	etc.,inside of the machine.	foreign objects. Reference Paper jam .
	Whether there are non-standard papers in the paper tray.	Ensure that the paper complying with the specifications of the printer is used. Reference Paper selection .
	Whether the paper exceeds the largest paper capacity of the paper tray.	The paper placed in the paper tray should not exceed the largest paper capacity of the paper tray.
	Whether the paper regulator has been correctly replaced.	Align the edge of the papers, and then align to the angulusparietalis of the paper tray and place the papers into the paper tray. Refer to installation of paper .

4.2 Image quality fault

Fault phenomenon	Reasons	Measures
Fuzzy and poor printouts	Moist printing paper.	Change with new set of papers.
	Low toner cartridge.	Replace with a new toner cartridge. Refer to the toner cartridge change.

	Damaged photosensitive drum in the toner cartridge.	Replace with a new photoreceptive drum. Note: Contact the toner cartridge after-sales service center.
Spots and stains in the printouts	Unclean paper tray or paper feeding channel.	Clean the paper tray or paper feeding channel. Reference Cleaning of printer .
	The paper does not meet the specifications, such as moist paper, too rough paper.	Put the recommended paper. Reference Paper selection .
	Damaged toner cartridge.	Replace with a new toner cartridge. Reference Replacement of toner cartridge .
Words missing	A certain faulted paper.	Re-print it again.
	Moisture content on the paper.	Replace with the new set of papers.
Black line on the printouts	Damaged photosensitive drum in the toner cartridge.	Replace with a new toner cartridge.
Gray background	The printer operates under the high temperature, or high humidity or very dry environment.	Put the printer to the place suitable for printing. Refer to the environment.
	The paper applied does	Ensure the paper applied

	not meet the recommended specifications.	meets the recommended specifications. Reference Paper selection .
	Damaged toner cartridge.	Replace with a new toner cartridge. Reference Replacement of toner cartridge .
Vertical and repeating faults	Damaged toner cartridge.	Replace with a new toner cartridge. Refer to the toner cartridge change.
	The paper applied does not meet the recommended specifications.	Ensure the paper applied meets the recommended specifications. Reference Paper selection .
	There may be accumulation of toner powder waste.	Clean the printer. Reference Cleaning of printer .
Character deformation	Paper is too smooth.	Use the recommended paper.
	If the characters are still deformed on the printed test page, the printer needs repair.	Contact the after-sales service.
Page deflection	Paper feeding error or the guide tray just touches the paper.	Load the paper according to the requirements, or adjust the position of the chassis controller.
	The paper tray may be	Take out the paper from the

	too full.	paper tray.
	The type and quality of the paper do not meet the specifications.	Check the type and quality of the paper, the high temperature and high humidity will cause the paper to curl.
Curly or waveform	The type and quality of the paper do not meet the specifications.	Check the type and quality of the paper, the high temperature and high humidity will cause the paper to curl. If the paper in the printer tray has not been used for a long time, remove and replace paper.
Wrinkle or fold	Improper loading of paper.	Place the paper correctly. Refer the Installation of paper .
	The type and quality of the paper do not meet the specifications.	Check the type and quality of the paper, the high temperature and high humidity will cause the paper to curl. If the paper in the printer tray has not been used for a long time, remove and replace paper.
	Print the envelopes.	Exhaust the air in the envelopes, and re-print.

Toner spill	Improper handling of toner cartridge.	Contact toner cartridge after-sales service center.

4.3 Paper jam

To avoid damaging the printer when removing the jammed paper (including the jammed papers in paper outlet), open the upper cover and take out the toner cartridge until the jammed paper is removed. Open the upper cover and take out the toner cartridge to release the tension of the printer drum, thus avoiding the damage of the printer and facilitating to take out the jammed paper.

Causes of paper jam

- The paper is improperly loaded in the paper tray or is too full.
- When adding new media, take all media out from the paper tray, and flatten the new media. To avoid multiple papers are fed at the same time, and reduce the paper jam.
- The media do not meet the printer specifications.

Reminder:

- Paper jam will cause toner spill on the printing page. In case of toner spill on the clothes, wash it with cold water, since the hot water will make the toner powder stick on the clothes permanently.
- To avoid damaging the toner cartridge when cleaning jammed paper, open the front cover to take out the toner cartridge, and put the toner cartridge into the protective bag or pack them with thick paper. In this way, the cartridge can be avoided from light exposure.
- After taking out the toner cartridge, do not touch the parts in shaded areas.

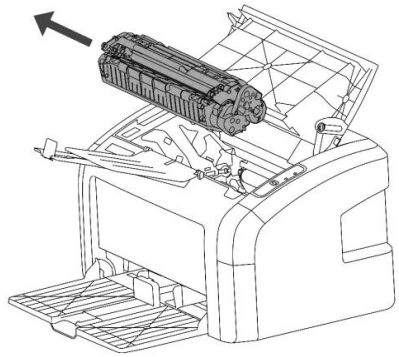
Common paper jam location

- Toner cartridge area.
- Paper feeding tray area. If the paper is jammed in the paper tray, try to take out the jammed paper from the paper trayslowly, do not tear the paper. Refer to contents of removing the jammed paper.
- Paper-out channel.
- After paper jam, there are toner spill in the printer, the spilled toner will gradually cleared after printing a few pages.

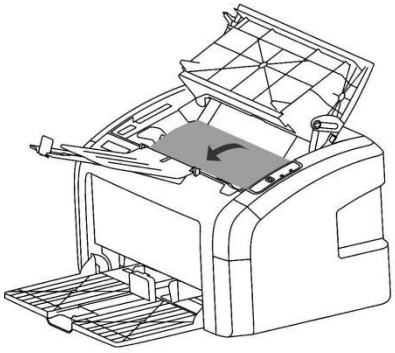
Removing the jammed papers

Paper jam inside the printer

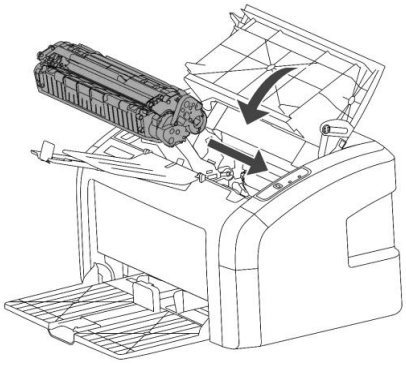
a. Turn off the power supply of the printer, open the upper cover gently,take out the toner cartridge while holding the toner cartridge handles along the guide rail.



b. Hold the most exposed side of the jammed paper by two hands to gently pull it from the printer. If the paper is torn, ensure there is no scrap of paper in the printer.



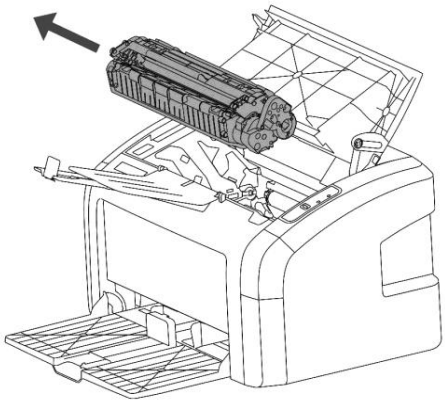
c. After taking out the jammed paper, install the toner cartridge along the guide rail, and ensure the toner cartridge is installed in place .Close the upper cover.



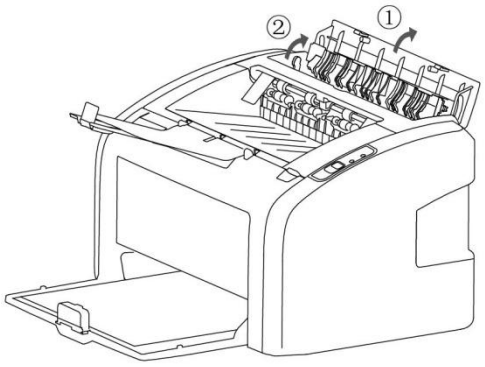
d. Turn on the power switch again.

Paper jam in the paper pass

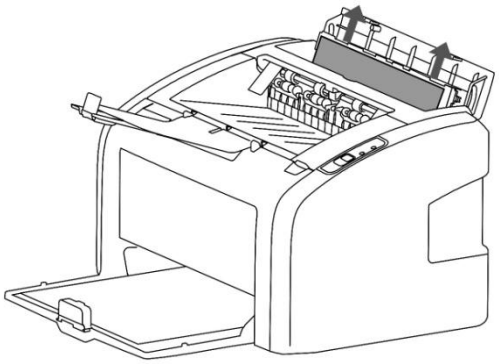
a. Turn off the power supply of the printer, gently open the upper cover of the printer, and take out the toner cartridge while holding the toner cartridge handles along the guide rail.



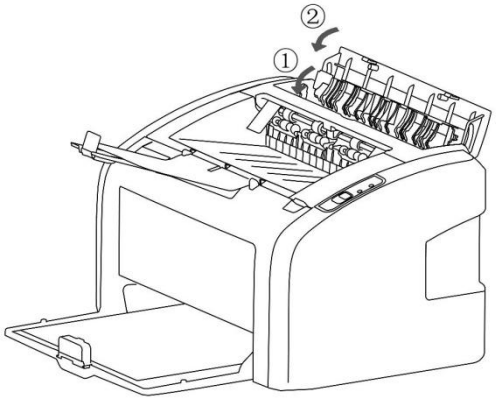
b. Close the upper cover, open the fuser cover, and then open the upper cardboard guide. Hold the upper cardboard guide gently to prevent it from falling.



c. Hold the exposed paper and gently pull it out. If the paper is torn, make sure there are no scraps in the printer.

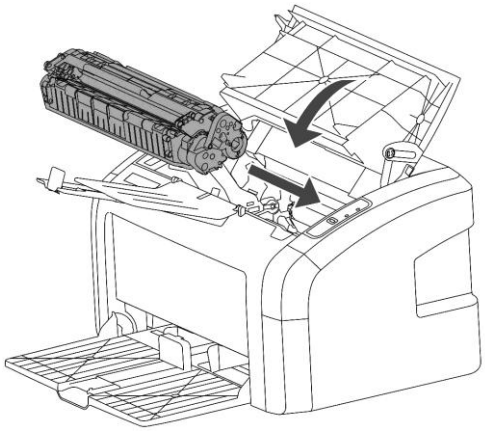


d. After removing the jammed paper, close the upper cardboard guide downward, and then close the fuser cover.



e. Open the upper cover, assemble the toner cartridge along the guide

rail, and ensure the toner cartridge is installed in place.



f. Turn on the power switch again.

5. CUSTOMER SUPPORT

5.1 Warranty information

5.1.1 Service Center

When in need of assistance:

a. Look up the relevant operation instructions of the product, including the User Manual and User Guide, to solve the problems.
b. For further assistance, visit our official website https://optimumcartridge.com/support. Call customer service hotline, (0967) 225 5334 / (0933) 942 2221. Technical support specialist will guide users to solve the problems.

5.1.2 Information needed

Provide the following information to technical support specialist:

- Factory serial number
- Product model
- Software version of the product
- Brand and model of your computer
- Operating system and version number of your computer

- Name and version number of the applications that usually used with the product.

5.2 Warranty information

During the warranty period, the product will not be eligible for claims in the event of the following conditions:

a. Any damages and faults of the product happen because the product is used in the working environment (such as power, temperature, humidity, altitude or atmospheric pressure) not specified by the company.
b. Any damages and faults of the product happen because the user applies the non-original or unspecified accessories and consumables.
c. Any damages and faults of the product are caused by the virus during the operation of the user.
d. Any damages and faults of the product or the loss of the parts due to the improper safekeeping (such as damages caused by rats, pests, liquid infiltration, foreign objects and similar) by the user.
e. Any damages and faults of the product due to human error, or which are caused by failures of following the use methods and precautions in the product instructions (the product itself, packaging box, product manual and other forms of data).
f. Faults caused by the computer software and hardware connections
g. Any damages and faults of the product caused during transport by users.
h. Any damages and faults of the product caused by the disassembly, maintenance and refitting of the product without any written authorization.
i. Any damages and faults caused by force majeure.

Warranty Policy

a. If the user cannot present the valid warranty certificate (warranty card and invoice), or the purchase date and name of the sales unit (taking effect after being sealed) are not completely filled, altered and forged in the warranty card and invoice, the warranty period is subject to the information recorded in the company.
b. When applying for the product change or refund;delivery receipt, collection or official receipt, original packing products and standard accessories should be provided.
c. The consumables (toner cartridge) are not within the warranty scope.
d. In case of any loss and damage of the standard accessories (product manual and compact disc), the company is not responsible for it.
e. Users should properly keep the warranty card of the product because the Company will not re-issue any warranty certificate.
f. Users should be responsible for the security of the data stored in the printer, and take necessary measures to protect it and back it up. The company does not assume any direct or indirect responsibility for any losses of the documents, programs and other data, or for any faults of the removable storage medium.
g. The company shall not undertake any responsibility for any indirect losses and future benefits of users arising from the product failure.

Appendix 1

Declaration on Pollution Control of Electronic Information Product

Part name	Harmful substances					
	Pb	Hg	Cd	Chromium (Cr VI)	Polybrominated biphenyls (PBB)	Polybrominated biphenyl ether (PBDE)
Wire	○	○	○	○	○	○
Printed Circuit Board	○	○	○	○	○	○
Plastic cement	○	○	○	○	○	○
Shaft, metal shaft		○	○	○	○	○
Hardware	○	○	○	○	○	○
Other Metals	○	○	○	○	○	○

This table is prepared in accordance with the SJ/T 11364.
O: Indicates that the content of hazardous substances in all homogeneous materials of these parts is within the maximum limit specified in GB/T 26572.
X: Indicates that the content of the hazardous substances in some homogeneous materials of these parts is at least over the limit specified in GB/T 26572.
Note: For "X" marked components, we cannot replace the hazard due to limitations on current global technologies.

Appendix 2

Thank you for purchasing the product.

We strive to meet your requirements. For your security and interest, please carefully read the operating instruction and other attached information before using the product, to make maximum use of various functions of the product.

According to the national regulations and the company's warranty policy, any failures and damages arising from the disassembly, maintenance and refitting of the product under warranty without any written authorization of the company shall not be included in the scope of "free warranty" service. There are several special "warranty labels" on the product. Please properly protect these special "warranty labels" during the warranty period, otherwise, users may not enjoy the "free warranty" service due to the loss or damage of these "warranty labels".

This is the energy saving product, with the energy efficiency label on the rear side of the shell. The product is composed of recyclable components.

Since our products are constantly improving, the contents of this manual may change without notice. The description and pictures in the manual are for illustration purpose only and may vary from the original product.

Website: www.optimumcartridge.com
Hotline: + (0967) 225 5334 / (0933) 942 2221

Thank you!